



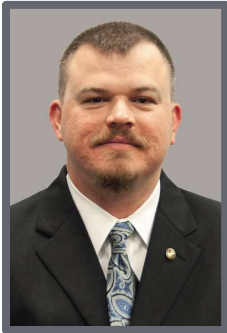
2020 Voluntary Services Program

SUPPORTING VICTORIES FOR VETERANS





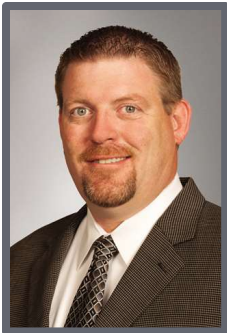
Voluntary Services Team



JOHN H. KLEINDIENST, NATIONAL VOLUNTARY SERVICES DIRECTOR

John is responsible for all aspects of the Voluntary Services Department and its programs, including the DAV Transportation Network, DAV VAVS Program, Local Veterans Assistance Program, Jesse Brown Memorial Youth Scholarship Program, George H. Seal Award, mentorship program and Celebrity Visit initiative, as well as our adaptive sports events, the National Disabled Veterans Winter Sports Clinic and The National Disabled Veterans TEE (Training, Exposure, Experience) Tournament. John is currently chair of the Executive Committee of the National Advisory Committee, as well as the national representative for DAV on the NAC.

Contact John at jkleindienst@dav.org or 859-442-2056.



RON B. MINTER, ASSISTANT NATIONAL VOLUNTARY SERVICES DIRECTOR

Ron assists the national voluntary services director in all aspects of the Voluntary Services Department and its programs. Ron is national deputy representative for DAV on the National Advisory Committee.

Contact Ron at rminter@dav.org or 859-547-3395.



KATI DESHLER, VOLUNTARY SERVICES SUPERVISOR

Kati assists the national voluntary services director and assistant national voluntary services director with management of the day-to-day operations of the Voluntary Services Department and its programs.

Contact Kati at kdeshler@dav.org or 859-442-1012.



Voluntary Services Team



ELISE BROWN, ASSISTANT TO THE NATIONAL VOLUNTARY SERVICES DIRECTOR

Elise handles all the administrative functions for the director, assistant director and supervisor. She also oversees all aspects of our celebrity visit initiative at the VA hospitals across the country and processes the timely disbursement of payments under the Jesse Brown Memorial Youth Scholarship Program.

Contact Elise at ebrown@dav.org or 859-442-3433.



CONNIE KINNEY, VOLUNTARY SERVICES SPECIALIST

Connie is responsible for our Transportation Network vehicle program. She oversees the vehicle purchases from application, to decaling, to pickup by the facility that they will serve.

Contact Connie at VAVS@dav.org or 888-480-6786, option 1.



DYLAN ARCHIBALD, VOLUNTARY SERVICES SPECIALIST

Dylan is responsible for keeping our Local Veterans Assistance Program running smoothly. He takes care of all LVAP reporting and hours.

Contact Dylan at VAVS@dav.org or 888-480-6786, option 3.



Voluntary Services Team



SHELBY BUCKLER, VOLUNTARY SERVICES SPECIALIST

Shelby is responsible for keeping our Local Veterans Assistance Program running smoothly. She takes care of all LVAP reporting and hours.

Contact Shelby at VAVS@dav.org or 888-480-6786, option 3.



ODIE HALL, VOLUNTARY SERVICES SPECIALIST

Odie is responsible for the certification of all DAV VAVS state chairperson and representative positions as well as handling all VAVS reporting and hours. Odie also processes all Jesse Brown Memorial Youth scholarship and George H. Seal Award nomination forms.

Contact Odie at VAVS@dav.org or 888-480-6786, option 2.



PAM HENNING, VOLUNTARY SERVICES SPECIALIST

Pam is responsible for keeping our DAV Transportation Network information up to date. She takes care of all DAV Transportation Network reporting and hours as well as updates to the monthly HSC Directory.

Contact Pam at VAVS@dav.org or 888-480-6786, option 1.



Voluntary Services Team



TINA WARNDORF, VOLUNTARY SERVICES SPECIALIST

Tina is the primary point of contact for the Volunteer for Veterans website. She assists the assistant national voluntary services director with all aspects of corporate and group volunteerism.

Contact Tina at VAVS@dav.org or 888-480-6786, option 4.

NATIONAL HEADQUARTERS VOLUNTARY SERVICES TEAM



Jesse Brown Memorial Youth Scholarship-Enhancements

The refreshed DAV scholarship page is now automated. It's more inviting, not just for potential applicants but also for those submitting applications on behalf of the student volunteers.

DAV Jesse Brown Memorial Youth Scholarship

[Home](#) > [Help DAV](#) > [Volunteer](#) > [DAV Jesse Brown Memorial Youth Scholarship](#)



Each year, DAV honors young volunteers who demonstrate outstanding dedication and service to America's veterans.

\$75,000 Awarded Annually
Scholarship Amounts:



Jesse Brown Memorial Youth Scholarship

Each year, DAV honors young volunteers who demonstrate outstanding dedication and service to America's veterans.

Volunteer service is at the heart of the DAV mission of helping empower more veterans to lead high-quality and fulfilling lives. From volunteering at the Department of Veterans Affairs medical centers to assisting veterans in local communities, DAV youth volunteers make a real difference in the lives of veterans. DAV offers **\$75,000 in scholarships annually** to be used toward any accredited institution of higher learning, including universities, colleges, community colleges and vocational schools.

[APPLY NOW](#)

This college scholarship is open to volunteers age 21 or younger who have contributed a minimum of 100 hours credited through DAV or DAV Auxiliary. Students may apply with the inclusion of an essay on what volunteering for veterans means for them. Anyone can nominate a worthy candidate including the student/applicant.

Eligibility

- Scholarships can be awarded to any volunteer who is age 21 or younger and has volunteered for a minimum of **100 hours** in service to veterans.
- Volunteer hours can be accumulated at a VA medical center, under DAV's **Volunteer for Veterans Program** and/or the **Local Veterans Assistance Program (LVAP)**. Hours must be credited to Disabled American Veterans.
- Scholarships can be used at any accredited institution of higher learning; to include universities, colleges, community colleges, vocational schools, etc.
- Scholarships must be utilized in full prior to the recipient attaining the age of 25, or within 6 years of receiving the scholarship, whichever is later.
- Nominations for this award may be submitted by the applicant, Voluntary Service Program Managers at VA medical centers, members of DAV departments and chapters, or friends and family.

If you need additional information please email us at vavs@dav.org.

\$75,000 Awarded Annually

Scholarship Amounts:

\$20,000; \$15,000; \$10,000; \$7,500(2); and \$5,000(3)

Application Deadline:

February 28, 2021



The DAV Scholarship honors the memory of Jesse Brown

Jesse Brown was a former DAV National Service Officer and Secretary of Veterans Affairs. This award continues his legacy of service through its recognition of young people dedicated to serving America's veterans.

Past Recipients



Hailey Curnett
2019



Sara Gardner
2018



Jonathan J. Lee
2017



Scholarship Electronic Application

APPLY NOW

When you click “**APPLY NOW**,” it will open the Electronic Application.

You can begin submitting applications May 1 each year. Submissions will close Feb. 28 the following year.



DAV Jesse Brown Memorial Youth Scholarship

Hospital and Voluntary Services Award Nomination Form

- Scholarships can be awarded to any volunteer who is age 21 or younger and has volunteered for a minimum of 100 hours in service to veterans.
- Volunteer hours can be accumulated at a VA medical center, under DAV's Volunteer for Veterans Program and/or the Local Veterans Assistance Program (LVAP). Hours must be credited to Disabled American Veterans.
- Scholarships can be used at any accredited institution of higher learning; to include universities, colleges, community colleges, vocational schools, etc.
- Scholarships must be utilized in full prior to the recipient attaining the age of 25, or within 6 years of receiving the scholarship, whichever is later.
- Nominations for this award may be submitted by the applicant, Voluntary Service Program Managers at VA medical centers, DAV departments, DAV chapters or family and friends.

Please Note – in order to successfully complete and submit the application you will be required to submit a 750–1,000 word essay on “What volunteering has meant to me,” which can be uploaded using the tabs provided at the conclusion of this form. There are additional items requested that are optional and can also be uploaded using the tabs provided.



Scholarship Electronic Application

*Red asterisks indicate that the field is required



* denotes required fields


The radio buttons are a new feature.



Under Application submitted by:

- You now have the option to nominate yourself.
- If you select “**Other**,” additional options will appear for the name, title, phone number and email of the person submitting the application.

Volunteer's Name: *

Date of Birth: * / / 
MM DD YYYY

Address *

Phone Number * - -
####

Email: *

Application submitted by:

Self

Other

Name *

Title *

Phone: * - -
####

Email *



Scholarship Electronic Application

We have changed, added and combined some questions.

When answering the following questions:

1. Click **“Months”** or **“Years.”**
A text box will appear enter the exact number of months or years the nominee has volunteered.
2. Check the box to indicate where the nominee has volunteered in the past year. If you select **“Other,”** a text box will open to enter additional information.
3. Select **“Yes”** or **“No”** if the nominee participates in clubs or activities. If you select **“Yes,”** a text box will open to enter additional information.

Please answer the following questions:

1. If known, how many months/years has the nominee volunteered?

- Months
 Years

Months

2. During the past year, where has the nominee volunteered?

- VA Medical Facility
 Local Veterans Assistance Program (LVAP)
 VolunteerforVeterans.org
 Other

3. Is the student a member of any school clubs, National Honor Society, sports, JROTC, etc.?

- Yes
 No

If Yes, please elaborate and list any awards the student has received.



Scholarship Electronic Application

4. In the text box, explain how the volunteer's presence impacts the patients, volunteer program or activity as well as how the nominee directly affects patient morale or other volunteers.

4. How does the volunteer's presence impact the patients, volunteer program or activity? How does he/she directly affect patient morale and/or other volunteers?

5. Select **“Yes”** or **“No”** if the volunteer has introduced additional volunteers DAV, VAVS, LVAP or Volunteer for Veterans program. If **“Yes,”** a text box open to enter additional information. Please let us know how many volunteers they may have introduced and to which program.

5. Has the volunteer been responsible for introducing additional volunteers into the DAV VAVS, LVAP and/or Volunteer for Veterans program?

- Yes
- No

If Yes, please elaborate



Scholarship Electronic Application

6. In the text box, describe any special aspects of the student volunteer.

6. Please describe any special aspects of the student volunteer.

7. In the text box, describe how does the student plan to use the scholarship and what the student intends to do to serve veterans in the future?

7. How does the student volunteer plan to use the scholarship? What does the student volunteer intend to do to serve veterans in the future?



Scholarship Electronic Application

Lastly, we have made it easier than ever to upload the volunteer's essay (required), recent photo (optional) and volunteer engagement photo (optional) as well as any other additional documents you feel may help the volunteer be selected for the scholarship.

Multiple "Additional document" selections are provided, as only one document can be uploaded per "Choose File" selection.

Click "Submit" to send the application directly to VAVS@dav.org

IT'S THAT EASY!!



In addition to the above application, please include the following items with your nomination: *NOTE: Only one file can be uploaded per "choose file" selection.*

750-1,000 word essay on "What volunteering has meant to me" *

No file chosen

Recent photo of nominee (optional)

No file chosen

Volunteer engagement photo (optional)

No file chosen

Additional document (optional)

No file chosen

Additional document (optional)

No file chosen

Additional document (optional)

No file chosen

Additional document (optional)

No file chosen



Scholarship Paper Application

If you do not have access to the internet and the electronic form, you can still submit the paper form.



2021 Hospital and Voluntary Services Award Nomination Form DAV Jesse Brown Memorial Youth Scholarship Program

Volunteer's Name _____ Date of Birth ____/____/____

Address _____

Phone _____ Email _____

Application submitted by Self Other

If Other, Name _____ Title _____

Phone _____ Email _____

Please answer the following questions:

1. If known, how many months/years has the nominee volunteered? Months _____ Years _____
2. During the past year, where has the nominee volunteered? VA Medical Center Local Veterans Assistance Program
VolunteerforVeterans.org Other _____
3. Is the student a member of any school clubs (National Honor Society, sports, JROTC, etc.)? Yes No
If yes, please elaborate and list any awards the student has received.
4. How does the volunteer's presence impact the patients, volunteer program or activity? How does he/she directly affect patient morale and/or other volunteers?
5. Has the volunteer been responsible for introducing additional volunteers into the DAV VAVS or LVAP program? Yes No
If yes, please elaborate.
6. Please describe any special aspects of the student volunteer.

Rev 04/20

Page 1 of 2

Voluntary Services Award Nomination Form, continued Jesse Brown Memorial Youth Scholarship Program

How do you plan to use the scholarship? What does the student volunteer intend to do to serve veterans in the future?

Please include the following items with your nomination:

- **Requirements Only:** Nominee's 750-1,000 word essay on "What volunteering has meant to me." Essay must be typed, double-spaced, suitable for publicity purposes. Acceptable formats include: Microsoft Word, PDF, or text file. Essay must be at least 4" x 6"
- A photograph of the nominee measuring at least 4" x 6" and 300 ppi or higher
- A letter of recommendation from a representative of the nominee volunteering at the VAMC.

b. 28, 2021. Email your submission to JBMYS@dav.org, or mail it to:

DAV National Headquarters
ATTN: Voluntary Services
3725 Alexandria Pike
Cold Spring, KY 41076

ONLY:

Representative _____

Date _____

Page 2 of 2



VolunteerforVeterans.org

Volunteer for Veterans is a great online tool to help promote volunteering in local communities.



It creates a database to match opportunities with civic-minded individuals and organizations. Hours are automatically credited to DAV departments.

Changes are made to the website on a monthly basis to make our system more efficient.

Any LVAP hours completed through the Volunteer for Veterans website will be uploaded to DAV Voluntary Services automatically. Please **DO NOT** report these hours to DAV National Headquarters, as this will result in over-reported hours.



VolunteerforVeterans.org Updates

Several updates make it easier to recruit volunteers and connect them with veterans in need.

Anyone can now enter a request for help. If you are the friend or family member of a veteran, you can enter a request on the veteran's behalf.

You can no longer enter a recurring task. If the task is needed more than once, please enter a separate request for each occurrence.

Many changes have been made to the look and feel of the website. Please visit www.volunteerforveterans.org to see our new look!

CONNECTING VETERANS AND VOLUNTEERS NATIONWIDE

Register today to identify opportunities in your community. Whether you are interested in volunteering or submitting a task for yourself or a loved one, you've reached the right place. Tasks range from running errands and helping with chores and home maintenance to performing basic tasks or group projects.



Interested in volunteering as a group, or on a specific day? Please let us know your availability [here](#).

ABOUT DAV

DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations and their families by helping them reach personal victories, great and small. Each year, DAV helps more than 1 million veterans in positive, life-changing ways—connecting them to the health care, employment, education and financial benefits they've earned. For information, visit www.DAV.org.

YOUTH VOLUNTEERS

Help Veterans in your local community while earning eligibility for college scholarships. The Jesse Brown Memorial Youth Scholarship Program honors young volunteers who are dedicated to serving veterans. Each year, one outstanding applicant receives the top scholarship in the amount of \$20,000 to help fund their higher education. In addition, the top winner and parent receives an expense paid trip to DAV National Convention to receive the award and be recognized for their dedication and commitment to veterans. Additional scholarships are awarded in the amounts of \$15,000, \$10,000, \$7,500 (2) & \$5,000 (3). Learn more in the DAV Links section.



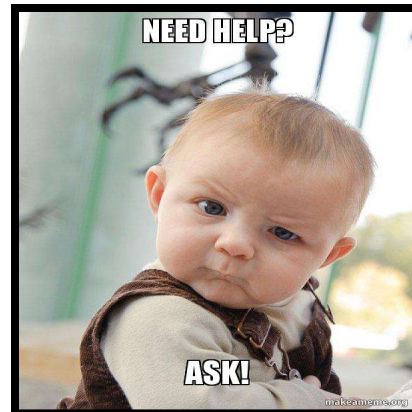
VolunteerforVeterans.org Instructional Links

Need assistance on navigating VolunteerforVeterans.org?
The following instructional links may help you.

- Register: <http://dav.la/1z0>
- Add an Opportunity: <http://dav.la/1z1>
- Complete an Opportunity: <http://dav.la/1z2>
- Search for Opportunities: <http://dav.la/1z3>

Fun Tips:

- <http://dav.la/1kt>



As always, you can contact our team at VAVS@dav.org anytime
if you have any questions or concerns.



Importance of Reporting

All monthly reports for VAVS (Form 50), HSC (Form 40) and LVAP (Form 60) are due the 5 of each month.

- Example: January volunteer hours are due Feb. 5

It is essential that the reports are provided to Voluntary Services in a timely manner.

- Approvals for Transportation Network vehicles are based on the strength of your program. If the hours are not reported, approvals may not be granted.
- VAVS hours are credited to DAV as a Contributed Service. It is essential that this be reported accurately.
- LVAP is another essential program for DAV. We must be able to show the strength of our programs for continued growth.



Importance of Reporting

Unreported or untimely reporting of hours may cause a delay in processing for DAV programs. This can result in the veterans we serve not receiving the essential benefits our programs provide.

VAVS and Transportation Network reporting is based on a VA fiscal year. These are hours volunteered from October 1 to Sept. 30 the following year.

LVAP is now based on the DAV membership fiscal year. These are hours volunteered from July 1 to June 30 the following year.

- Example: The 2021 reporting year will be July 1, 2020 to June 30, 2021.
- All LVAP monthly reports need to be submitted no later than July 15 each year.





Local Veterans Assistance Program

2019 Statistics

9,120 Volunteers

2,313,056 Hours

2019 LVAP Division Winners

<u>Division</u>	<u>Department</u>	<u>Total Hours</u>
1	Virginia	397,847
2	Oklahoma	249,874
3	South Carolina	113,665
4	Nebraska	61,445
5	North Dakota	69,697

Don't forget! For 2020 and going forward, we have switched from a calendar year to DAV membership fiscal year.

Timely reporting of LVAP hours is essential to the success of this program.

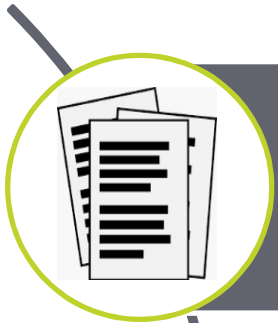
Not filing these reports with DAV National Headquarters may affect your standing within your division for annual awards consideration.

This change will allow the LVAP convention awards to better align with the DAV membership divisions on which they are based.

As department membership increases and a department moves from one division to the next, the LVAP division in which you complete will also change.



New Monthly Reporting Forms



The next few slides will walk you through the newly updated monthly reporting forms. Please start using these forms if you are not already doing so. They are simple and easy to use.

Email



The updated forms were emailed to everyone in May. If you did not receive one, please email our team at VAVS@dav.org and we will be happy to send it to you.




A webinar for training on all new reporting forms is scheduled from 2 to 3:30 p.m. Eastern time Sept. 23. A registration email will be sent 1 month. Follow-up reminders will be sent 2 weeks and one week prior to the webinar.



LVAP Monthly Reporting Form 60

<u>First Name</u>	<u>Middle Name</u>	<u>Last Name</u>	<u>Address Line1</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Email</u>	<u>Phone</u>	<u>Date of Birth</u>	<u>Location</u>	<u>Date Volunteered</u>	<u>Job Description</u>	<u>Hours</u>



REQUIRED
 Please choose a valid entry from the list.

Form can be downloaded at https://www.dav.org/wp-content/uploads/MonthlyReportingForm60_LVAP.xlsx

The newly updated LVAP Monthly Reporting Form 60 contains fields for all the information that we need. All fields are required except Middle Name, Email, Phone and Date of Birth. As always, more information is better.

Under Job Description, a box will appear that says “**REQUIRED please choose a valid entry from the list.**” Click the down arrow to open a drop-down menu and choose from the following:

- CSO
- DAV Outreach
- DSO
- Fundraising
- Grassroots: Legislative
- Homeless Stand Down
- LVAP
- Special Events
- Veteran Assistance



VAVS Monthly Reporting Form 50

<u>First Name</u>	<u>Middle Name</u>	<u>Last Name</u>	<u>Address Line1</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Email</u>	<u>Phone</u>	<u>Date of Birth</u>	<u>Location</u>	<u>Date Volunteered</u>	<u>Job Description</u>	<u>Hours</u>

REQUIRED
Please choose a valid entry from the list.

Form can be downloaded at https://www.dav.org/wp-content/uploads/MonthlyReportingForm50_VAVS.xlsx

The newly updated VAVS Monthly Reporting Form 50 contains fields for all the information that we need. All fields are required except Middle Name, Email, Phone, and Date of birth. As always, more information is better.


Under Job Description, a box will appear that says “**REQUIRED please choose a valid entry from the list.**” Click the down arrow to open a drop-down menu and choose from the following:

- VAVS: DAV – Any hours volunteered in a VA facility that the volunteer has chosen to credit to DAV.
- VAVS: DAV Auxiliary – Any hours volunteered in a VA facility that the volunteer has chosen to credit to DAV Auxiliary.



HSC Monthly Reporting Form 40

<u>First Name</u>	<u>Middle Name</u>	<u>Last Name</u>	<u>Address Line1</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Email</u>	<u>Phone</u>	<u>Date of Birth</u>	<u>Location</u>	<u>Date Volunteered</u>	<u>Job Description</u>	<u>Hours</u>



REQUIRED
 Please choose a valid entry from the list.

[Form can be downloaded at https://www.dav.org/wp-content/uploads/MonthlyReportingForm40_HSC.xlsx](https://www.dav.org/wp-content/uploads/MonthlyReportingForm40_HSC.xlsx)

The newly updated HSC Monthly Reporting Form 50 contains fields for all the information that we need. All fields are required except Middle Name, Email, Phone, and Date of Birth. As always, more information is better.

Under Job Description, a box will appear that says “**REQUIRED please choose a valid entry from the list.**” Click the down arrow to open a drop-down menu and choose from the following:

- **DAV Transportation**-Any hours volunteered in a driver capacity that are being credited to the DAV or the Auxiliary.
- **Non-DAV Transportation**-Any hours volunteered in a driver capacity that are being credited to any organization other than the DAV or DAV Auxiliary.
- **Hospital Service Coordinator**-Any hours worked by an official DAV hospital service coordinator (HSC). These hours should be reported whether the HSC is working in a paid or non-paid position.
- **Transportation: Non-driver**-Any hours volunteered helping the DAV Transportation Network in a non-driver capacity that are being credited to the DAV or DAV Auxiliary. This would include any office hours volunteered by someone who is not performing in an official HSC capacity.



Educating & Promoting DAV's Voluntary Services Initiatives

Tips for recruitment:

- Work with local VA leaders to streamline and expedite the approval process.
- Contact your local news stations.
- Use the recruitment toolkit:
 - From the Membership section on the DAV website, go to the Members Only Portal on the DAV Webpage.
 - Sign in and go to Voluntary Services, then click "How to Recruit Volunteer Driver Tool Kit."





Department Volunteer Recruitment

Drive-a-hero

Oklahoma sets up one-stop shop to onboard volunteers



DAV members in Oklahoma hosted the first Drive-a-Hero one-stop-shop event at their department convention in 2019, making it easier for volunteers to complete the necessary requirements in a single day. This event brought 34 new volunteers in one day!

Last year, the Portland VAMC contacted their local news station. After the clip below aired, they had hundreds of new applicants.



Volunteer drivers take veterans to VA hospital

KGW News

<https://youtu.be/Y8uYAAXoBdQ>



#100ACTSOFHONOR

To commemorate 100 years of service to America's veterans, DAV is calling on you to conduct 100 Acts of Honor in the name of veterans.

What counts as an act of honor?

- Clean up a community veterans memorial.
- Perform a chore for a veteran who is unable.
- Sign up to be a volunteer driver.
- Perform action that honors or supports veterans.

Report back using the hashtag #100ActsofHonor

- Facebook and LinkedIn: @DAV
- Twitter and Instagram: @DAVHQ
- Email VAVS@dav.org



This can be done from both your individual and chapter accounts.

Show us, and our fellow Americans, how important it is to stand up for veterans.





Adaptive Sports

The 2020 National Disabled Veterans Winter Sports Clinic and TEE Tournament were canceled to protect the health, safety and well-being of event participants amid COVID-19.

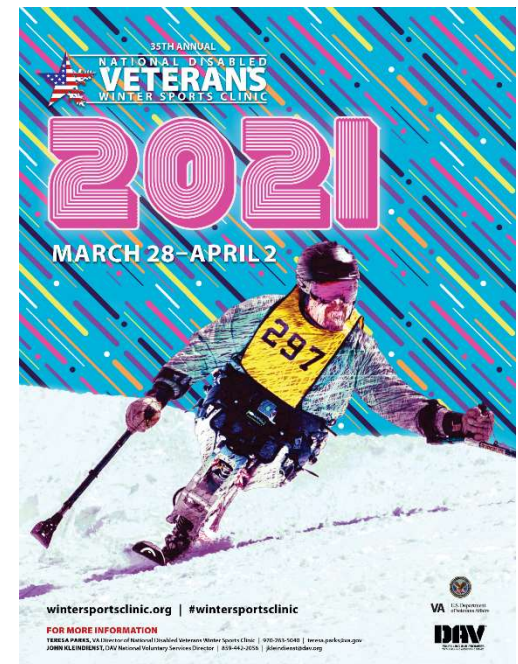
The VA and DAV are incredibly grateful to the community and our sponsors for their understanding in these unprecedented times, and we look forward to serving our participants and working with our volunteers and sponsors to return healthy and strong in 2021.

If you would like to be a sponsor for one of the 2021 Adaptive Sports Events, please contact us at 888-480-6786, option 5.

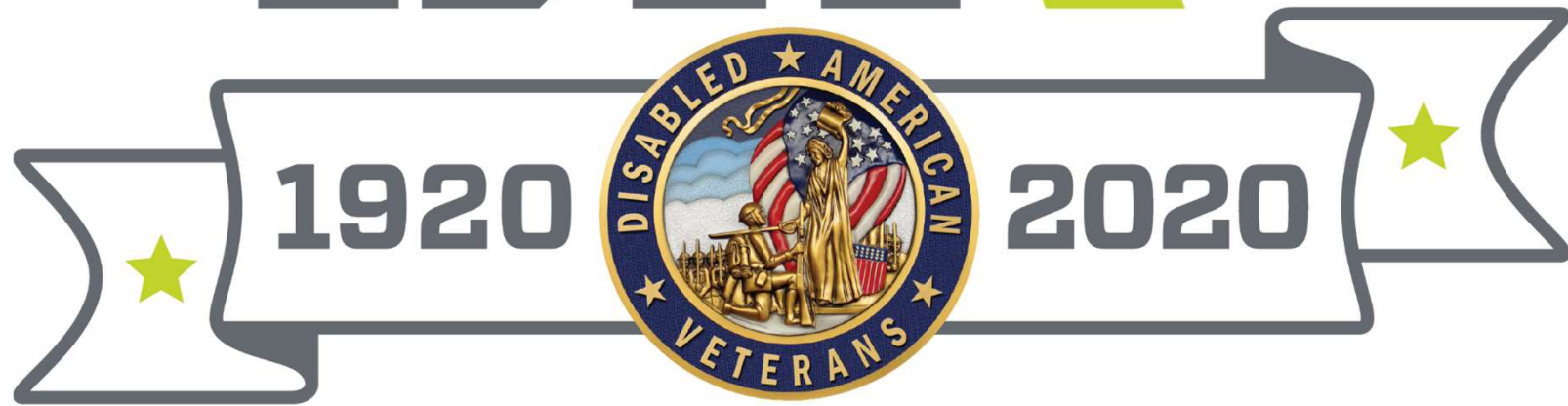


For more information on both adaptive sports programs please visit:

- Winter Sports Clinic:
<https://www.wintersportsclinic.org/>
- Tee Tournament:
<https://www.veteransteer.org/>



DAV[®]



**A Century of
Service to Veterans**